

**IL 07: QUALITY POLICY STATEMENT**

The quality policy of Gerli Metalli S.p.A. is the statement relating to Quality System's aspects. This document is strongly supported by the Board and through it the company is committed to continuous improvement of its processes, using it as one of the strategic tools to achieve the objectives of its business.

It is the focus of Gerli Metalli S.p.A. to apply and improve continuously its Quality System as it constitutes a tool and a qualification factor in the national and international market and evidence of the efforts that the company makes in order to achieve continuous satisfaction of Customers, Suppliers and Partners, operating with respect for the environment and protection of the health and safety of its workers and those who work on its behalf.

Gerli Metalli S.p.A. considers the continual improvement of its processes, as well as Quality Management Systems, one of the strategic tools to reach the objectives of its business.

The company aim is to remain at the forefront of the marketing process of raw materials (non-ferrous metals, ferroalloys and pig iron), on the national and international market by constantly updating its offer and always keeping very high standards.

Given its customer-oriented approach Gerli Metalli S.p.A. has implemented a market strategy oriented to identify customers' needs and requirements, defining and describing the relevant offered services' practices

Therefore, Gerli Metalli SPA defines and describes its relevant performances offered.

In compliance with these principles Gerli Metalli S.p.A. promotes all necessary actions so that processes and activities are oriented towards achieving growth through sustainable and responsible trade whose reputation is based on reliability and transparency.

Determined to be at the forefront of its sector, Gerli Metalli S.p.A. aims to achieve strategic objectives aimed at:

- use an internal organization and method to provide a measure of performances and processes of the Quality Management System, through the definition of monitoring indicators;
- develop innovative products and services that can successfully meet and anticipate customers' expectations;
- value human resources and their professional growth at all levels through tailored training programs;
- promote quality, ethics, environmental and privacy culture through appropriate informative actions towards all staff to increase their knowledge of the matter;
- optimize and improve the services offered to the customers;
- improve constantly the quality management system;
- encourage a work environment inspired to respect, fairness and collaboration which allow employee to be fully involved and empowered;
- act in accordance with the principles and values defined by the Quality Manual, which the company has adopted as an integral part of its organizational model;
- act in full compliance with national and international laws and regulations applicable to the business of the company;
- use our procedures to
  - control financial and goods flows
  - “hedges” on the London Metal Exchange and the Forex Exchange, guaranteeing to the customer that Gerli Metalli SpA is not affected by the risks of price changes both in metals and in currencies. In turn, this allows us to always be able to meet our commitments both with customers and suppliers either on a long-term or spot basis.

The Management of Gerli Metalli S.p.A. has implemented a Certified Quality System and undertakes to establish objectives, training programs, guidelines, codes of conduct and procedures aimed at achieving these objectives through:

- A periodically analysis of the company context, in particularly the internal and external factors that can influence company processes.
- The Identification and the compliance with applicable mandatory requirements.

- The sharing of documents aimed at the transparency of commercial activities: Certificate relating to the Quality System, Reach and RoHS declarations, Code of conduct, Due diligence and CMR relating to Conflict Minerals, Legality rating.

Gerli Metalli S.p.A. undertakes the understanding and the deployment of the Quality Policy to all the staff.

The Management is directly responsible for the full application of the Management System for the Quality and periodically reviews to ascertain its suitability.

During the review all the appropriate initiatives will be taken into consideration for the best implementation of the Quality Policy.

Milan, 23.01.24

Gerli Metalli SPA